



# EVERYTHING YOU NEED TO KNOW BEFORE YOU GO

We're excited to welcome you to the upcoming [United Leukodystrophy Foundation \(ULF\) Scientific Symposium and Family Conference](#), taking place **June 26-28, 2025** at **Eaglewood Resort and Spa, Itasca, IL!**

Whether you're joining us for the Scientific Symposium, Family Conference, or both, this message includes everything you need to know before you arrive. **From check-in details to agendas, to venue maps, we've compiled important information to help you make the most of your experience.** Please take a few moments to thoroughly review the details below.

## **Event Overview**

- **Scientific Symposium - Thursday, June 26, 2025**  
[Click Here for Scientific Symposium Agenda](#) *(subject to change)*
- **Family Conference - Friday & Saturday, June 27-28, 2025**  
[Click Here for Family Conference Agenda](#) *(subject to change)*

## **For Virtual Attendees:**

Zoom links to access the virtual sessions during the Family Conference will be available on our [Family Conference Virtual Access Hub page](#) the day of the event and an email reminder will be sent to registered attendees on Tuesday, June 24th.

[Click Here for the Conference Virtual Access Hub](#)

## **In-Person Attendees:**

### **Venue Information**

- **Eaglewood Resort and Spa, 1401 Nordic Road, Itasca, Illinois 60143**
- **Hotel Check-in begins at 3:00 pm** If you arrive before the designated hotel check-in time, you're welcome to ask the front desk to store your luggage until your room is ready.
- [View Floor Plan](#)
- [Get Directions](#)

If you require specific accommodations for your hotel room or stay, you must contact the hotel directly at **(630) 773-1400** or email: [reservations@eaglewoodresort.com](mailto:reservations@eaglewoodresort.com).



# EVERYTHING YOU NEED TO KNOW BEFORE YOU GO

## **Parking Info:**

- **Free Parking:** The resort provides complimentary self-parking for guests.
- **Accessible Parking:** The resort has accessible parking spaces.

## **Accessibility:**

- To review the hotel's accessibility areas [click here](#).
- Please note that ULF is unable to provide mobility equipment. If you require any special equipment during your stay, we recommend contacting a local mobility rental company, which may be able to assist with your requests.

### **DuPage Mobility Group:**

Website: <https://www.dupagemobilitygroup.com/>

Phone: (331) 462-0144

Email: [info@dupagemobilitygroup.com](mailto:info@dupagemobilitygroup.com)

## **ULF Conference Check-In & Registration**

Upon your arrival to the event please visit the Conference Registration Desk during our open hours located in the **Red Oak Ballroom Foyer**, where you will be checked in or registered for those registering on-site.

*The registration desk will be closed between 12:30 pm-1:30 pm daily*

## **Scientific Symposium Registration Hours:**

- Thursday, June 26 from 7:00am – 12pm

## **Family Conference Registration Hours:**

- Thursday, June 26 from 3pm -5:00 pm
- Friday, June 27 from 7:00 am – 5:00 pm
- Saturday, June 28<sup>th</sup> from 8:00 am – 12:30 pm

## **Attire**

The **Scientific Symposium** is **business casual**, while the **Family Conference** is **casual and comfortable**. Please keep in mind that room temperatures at the hotel can vary drastically throughout the day. We recommend dressing in layers so you can adjust as needed and stay comfortable during sessions.

## **Zoho Backstage App**



# EVERYTHING YOU NEED TO KNOW BEFORE YOU GO

## Introducing Our New Conference App!

We're excited to introduce a new tool to enhance your conference experience, our official [Conference App](#), accessible on your mobile device or through the [conference microsite here](#).

While using the app is not a requirement, we highly encourage it! The app offers helpful features such as:

- Faster, smoother check-in
- The ability to “favorite” sessions and receive reminders
- Access to message boards
- Ability to view speaker and attendee profiles (if set-up by the attendee in app)

Whether you're joining us in person or virtually, the app is a convenient way to stay organized and engaged throughout the event. Details on how to access and use the app are included below.

[CLICK HERE TO VIEW/DOWNLOAD ZOHO BACKSTAGE MOBILE APP INSTRUCTIONS](#)

Access the ULF Scientific Symposium and Family Conference Event by downloading the **Zoho Backstage mobile app for attendees** on your [Android](#) device or [iOS](#) device.

- [Click Here For Android](#): Lollipop (5.0) and up
- [Click Here For iOS](#): iOS 9.3 and up

We look forward to connecting with you soon for a meaningful and memorable event!

Sincerely,  
ULF Team